



# North Pembrokeshire Transport Forum Fforwm Trafnidiaeth Gogledd Penfro

## April News Briefing, 2021

### Community Transport – Fflecsi Pembrokeshire Briefing Event

#### 1. Message from Karel Jasper, Pembrokeshire Voluntary Transport Project Coordinator

Fflecsi is the new bus service in north west Pembrokeshire and has been running since November. We need your help getting the information out to our local community. It would be great if you could follow us and share some of our posts on Facebook, twitter or instagram or include information about Fflecsi in community newsletters and notice boards. We also have A3, A4 posters and some DL leaflets we can post to you for your community.

We're excited to be doing an online briefing event on Wednesday, May 19th 11am to introduce the new Fflecsi service. It is open to everyone so if you would like to find out more about the new Fflecsi Pembrokeshire bus service for Northwest Pembrokeshire, please look on the link below and join us'.

<https://www.eventbrite.co.uk/e/fflecsi-pembrokeshire-briefing-tickets-151483586485>

#### 2. The briefing event will provide information about:

- Why the Fflecsi service has been developed and who is it for.
- Where and when the service operates.
- The Fflecsi app (and options for booking by web and phone).
- Help for passengers for additional mobility needs.
- How you can get involved to help make this trial service a success.
- We'll be happy to answer any questions you might have.

This session will be delivered in English.

If you are unable to attend but would like more information about the Fflecsi service, please contact me the PVT's Project Coordinator on [pvtprojectcoordinator@gmail.com](mailto:pvtprojectcoordinator@gmail.com) or 07494 275538.

#### 3. We have simplified the service into three areas. These zones will give you more opportunities to get out and about.

##### St Brides Zone.

- St Brides service zone connects the St Davids peninsula along with the tiny bustling city of St Davids and the spectacular St Bride's bay coast villages with the busy county town of Haverfordwest.
- The St Brides zone offers commuter journeys Monday to Friday with a guaranteed arrival of 0830 in Haverfordwest, and return at home at 1730.

##### St Aidan Zone

- The zone covers the ancient pilgrimage route followed by St Aidan and is an ideal service to explore the spectacular northern Pembrokeshire coastline, as well as to access shops, services and activities in Fishguard and St Davids.

##### Jemima Zone

- The Jemima zone is named after a legendary local heroine, Jemima Nicholas. The service covers the area between Fishguard and Haverfordwest. The service allows you explore the Last Invasion tapestry in Fishguard and Scolton Manor Country Park.

Find out more about the Fflecsi services, the areas covered by the zones and how to use the app guide on our website on <https://www.ffeclsi.wales/locations/pembrokeshire/>.

- We now accept both cash and contactless payment on the bus.
- Buses run everyday Monday to Saturday 7:30-6:30 (except Bank Holidays)

- We have weekly and monthly tickets available for travel on the Fflecsi service.
- The Fflecsi bus is now available after school, so young people can stay for after school clubs or to socialise with their friends.
- The St Brides zone offers commuter journeys Monday to Friday with a guaranteed arrival of 0830 in Haverfordwest, and return at home at 1730.

Find out more about Fflecsi on our website <https://www.fflecsi.wales/locations/pembrokeshire/>  
Karel Jasper: Mobile: 07494 275538. [www.pembrokeshirevoluntarytransport.org.uk](http://www.pembrokeshirevoluntarytransport.org.uk)

## **Trains – Transport for Wales Reservation Information**

From <https://tfwrail.wales/before-your-journey/reserve>.

'We're doing all we can to help everyone travel safer at the current time. Places are limited on our trains to help with social distancing. Reserve a place before your journey, as well as buying your ticket. If you don't and your intended train is fully reserved, you may need to travel at a different time when reservations are available. Without a reservation, the train you want may already be full.

### **Reservations**

1. Which trains have most space? You can find out before you travel which of our trains typically have plenty of space for social distancing and which ones may be full from the [Capacity Checker](https://tfwrail.wales/planning-ahead/capacity-checker): <https://tfwrail.wales/planning-ahead/capacity-checker>.

- This tool shows typical use of our services throughout a 30-minute window from the departure time you select.
- We've calculated our capacity information based on daily customer counts. We've also looked at the historic data from previous weeks to help us get a view on our service capacity week on week. This gives an indication of how many passengers are travelling on each of our services.
- This data is just an indication and is not to be taken as a real-time reflection on the capacity of our services. Some train services may not be included in the collection of this information.
- Due to Covid-19, train timetables may be subject to change. If your intended train is not in the list, please use the information for the time that is closest to it.
- The information is for our direct train services only.
- Information will not be available where trains are replaced by buses or if there is disruption to normal services.
- In order to improve services for customers, our train times are constantly reviewed. This means that some of the train times shown in this Capacity Checker (using historic information) may occasionally be different to those shown in more up to date journey planning and ticket buying systems.

2. How do I make a reservation?

- [Online](https://tfwrail.wales/purchasing-your-ticket/check-train-times-and-buy-tickets). On our website: <https://tfwrail.wales/purchasing-your-ticket/check-train-times-and-buy-tickets> or On our ap: <https://tfwrail.wales/purchasing-your-ticket-ap>.
- [Self-service Ticket Machine](#). When buying tickets from a self-service ticket machine at one of our railway stations you'll also need to Reserve Online and the reservation will be emailed to you.
- [At a station ticket office](#), our Customer Service colleagues can help make reservations for all applicable parts of your journey.

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The Forum's work is supported by:

Individual Members (£5 p.a.), Family Members (£8 p.a.) & Corporate Members (£12 p.a.)  
(Corporate members include town and community councils, transport operators, and groups, organisations and associations with a transport interest)

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