



# North Pembrokeshire Transport Forum Fforwm Trafnidiaeth Gogledd Penfro

## News Briefing – July 2012

### Bus Surgeries

#### Bus Users UK - Forthcoming Surgeries

Alban Square, ABERAERON, Wednesday 15<sup>th</sup> August between 13.00 and 16.00

Finch Square, CARDIGAN, Thursday 16<sup>th</sup> August between 09.30 and 12.00

Town Hall, FISHGUARD, Thursday 16<sup>th</sup> August between 13.30 and 16.00

Castle Square, HAVERFORDWEST, Friday 17<sup>th</sup> August between 10.00 and 13.00

### Community Transport

#### Preseli Rural Transport Association

##### JOB APPLICATION - OPERATIONS COORDINATOR

- 37 hours per week, fixed term contract to 31 August 2013 initially. Possible permanent position available. Salary £24,646 p.a. Dual base in Haverfordwest and Bwlchygroes (near Crymych). Travel throughout Pembrokeshire and West Wales.
  - Join this vibrant expanding social enterprise to develop and manage community transport services in Pembrokeshire and across West Wales.
  - Download application pack from [www.greendragonbus.co.uk](http://www.greendragonbus.co.uk) or email [admin@greendragonbus.co.uk](mailto:admin@greendragonbus.co.uk).
  - Closing Date: Monday 13 August. Interviews on Wednesday 22 August.
- Post funded through the European Regional Development Fund, through the Welsh Government.

### Cycle Hire

Visitors and locals cycling in North Pembrokeshire can take advantage of Pembrokeshire Bike's special delivery and drop-off service at Mason & Phillips Electrical Shop in Fishguard, situated in the car park behind the post office in West Street. To make use of this service email or telephone Pembrokeshire Bikes: 01834 862755 or [info@pembrokeshirebikes.co.uk](mailto:info@pembrokeshirebikes.co.uk). Their store is located at 1 Rushacre Enterprise Park, Redstone Road, Narberth SA67 7ET. For more information see: [www.pembrokeshirebikes.co.uk](http://www.pembrokeshirebikes.co.uk).

### Provision of Information and Transport Integration

The North Pembrokeshire Transport Forum works for the provision of effective integrated public transport to, from and within North Pembrokeshire - for both residents and visitors; at the same time drawing attention to the benefits of public transport. The Forum also works for the elimination or reduction of the disincentives that deter travellers from making greater use of our public transport services.

The provision of additional trains to Fishguard and the re-opening of Fishguard and Goodwick Station during the past year put in place major missing pieces in our transport jigsaw. Although gaps in services remain, the Forum has a realistic understanding of the variety of reasons why greater provision of public transport services is not possible at the present time. We are, however, determined to work for greater use of the services that are now in place, as well as for the elimination or reduction of as many of the barriers to use that remain as is practicable.

Along with the Public Transport Users' Committee for Wales (PTUC), the Forum has identified information provision and transport integration as key priorities. PTUC has completed an evidence gathering exercise into the provision of public transport information in Wales and submitted their final report to the Minister. The Committee has now commenced an examination of transport integration and is inviting user groups to take part in the process.

## Public Transport Users Committee (PTUC)

The Public Transport Users' Committee for Wales are currently engaged in an investigation into transport integration for Wales. Their aims are to:

- Establish levels and importance of integrated transport for the passenger in Wales
- Identify gaps in the provision of integrated transport
- Understand barriers to effective integration
- Identify best practice across transport provision
- Recommend improvements in transport integration to the Minister

The committee invites user groups to take part in this process and to assist in providing insight into these aspects of transport provision within Wales.

Please contact the Committee direct:

Cerys Edwards  
Public Transport Users' Committee for Wales Secretariat  
Welsh Assembly Government  
Cathays Park, Cardiff, CF10 3NQ  
Email: [cerys.edwards1@Wales.gsi.gov.uk](mailto:cerys.edwards1@Wales.gsi.gov.uk)

The North Pembrokeshire Transport Forum frequently receives requests for transport information and reports of transport problems experienced by public transport users (locals as well as visitors). This has enabled us to pinpoint a number of disincentives/areas of concern:

### *Information Provision*

- Communication of details about replacement bus provision for rail-sail passengers at Fishguard Harbour during train service delays or cancellations can be problematical at times
- There is no 'real-time information' provision for train services at either Fishguard Harbour or Fishguard & Goodwick; the CIS display at Fishguard & Goodwick Station is not always able to provide information about delayed or cancelled trains
- The installation of CIS displays at Clunderwen and Clarbeston Road stations needs to be completed
- Onboard and station announcements all along the line regarding train services to Fishguard & Goodwick and Fishguard Harbour stations are inconsistent, often incomplete or non-existent
- There are no signs at the Fishguard & Goodwick station platform directing passengers to the bus stops outside the station
- No distinctive announcements are provided on the train after Clarbeston Road about the differences between the Fishguard stations; for example 'Get off at Fishguard & Goodwick for the towns and at Fishguard Harbour for the ferry'

### *Transport Integration*

- On occasion bus replacement provision to Fishguard Harbour is inadequate
- Connecting Fishguard & Goodwick buses cannot always wait if trains are delayed
- Bus-rail connections between St Davids and Haverfordwest rail station are poor
- There are no bus services to the stations at Fishguard & Goodwick or Fishguard Harbour on Sundays
- Bus and train time table changes are not synchronised
- Communication between transport operators about connections between their services could be improved

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The North Pembrokeshire Transport Forum is an independent voluntary group that works for the provision of an effective integrated transport system in the North Pembrokeshire area, promotes the benefits of public transport and works towards the greater use of public transport systems.

The Forum is a member of Bus Users UK Cymru, the Environmental Network for Pembrokeshire and the Pembrokeshire Rail Travellers Association.

The Forum's work is supported by:

Individual Members (£5 p.a.), Family Members (£8 p.a.) & Corporate Members (£12 p.a.)

(Corporate members include town and community councils, transport operators, and groups, organisations and associations with a transport interest)

For further information, contact the Secretary, 2 Hill Terrace, Fishguard SA65 9LU  
Tel: (01348) 874217. E-mail: [info@nptf.co.uk](mailto:info@nptf.co.uk). Website: [www.nptf.co.uk](http://www.nptf.co.uk).