



Llywodraeth Cymru  
Welsh Government

## Welsh Government Feedback Form

# Using the railway in Wales

[www.cymru.gov.uk](http://www.cymru.gov.uk)

The Welsh Government subsidises rail services in Wales and has provided major investment for station improvements.

We want to seek people's opinions on services and stations to help us monitor quality and where necessary discuss improvements with train operators and Network Rail. We should be grateful if you would answer the following questions.

Please send your completed form to: Rail Feedback, Welsh Government, Freepost NAT 8910, Cathays Park, Cardiff, CF10 3BR or [railfeedback@wales.gsi.gov.uk](mailto:railfeedback@wales.gsi.gov.uk)

### 1. Can you please provide us with some details of what would you like to tell us about:

**Do you want to tell us about a train journey?**

Where did you catch the train:

From? \_\_\_\_\_

To? \_\_\_\_\_

When did you catch the train?

What time train did you catch?   :

**Do you want to tell us about a train station?**

Station Name: \_\_\_\_\_

### 2. Please provide some information about your experience, for example does your feedback relate to accessibility, cleanliness, facilities, punctuality, rail staff

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