



# North Pembrokeshire Transport Forum Fforwm Trafnidiaeth Gogledd Penfro

## August News Briefing, 2020

### Coronavirus Updates

#### Transport for Wales (*Visit <https://tfwrail.wales/covid-19>*)

1. Our mission is to Keep Wales Moving. Travel Safer guidelines include:

- Be a responsible traveller, plan ahead and don't travel if you're feeling unwell.
- Avoid busy periods – To check capacity *Visit: <https://tfwrail.wales/how-busy-is-my-train>*.
- Travel during off-peak hours if you can: 0930-1600 and after 1830. Allow extra time to make your journey by train.
- For changes to timetables *Visit <https://tfwrail.wales/covid-19/changes-train-times>*.
- Keep your distance. Wash your hands or use hand sanitiser. Try not to touch surfaces like buttons, doors or your face. Try to avoid eating. And please wear a face covering\*
- Exercise while you travel - walk or cycle for short journeys if you can.

#### *\*Face Coverings*

- You must wear a face covering on public transport to help prevent the spread of the coronavirus, unless you're exempt. It's the law. Put it on before entering stations or getting on your bus or train.
- The Welsh Government recommends wearing a 3-layer face covering as physical distancing can be difficult to achieve on public transport.
- Respect our staff and other passengers while you're travelling. Not everyone can wear a face covering.
- Children under the age of 11, people with breathing difficulties or people with a physical or mental illness or impairment or disability don't have to wear a face covering. Children over the age of 11 must wear a face covering unless they're disabled or suffer from breathing difficulties.

2. Information for those exempt from wearing a face cover:

- We advise getting a free Orange Wallet and using our 'Orange Wallet Printable Exemption Inserts' to help inform our staff.
- Contact us with your address and we'll post a wallet to you. Phone: 03333 211 202. Email: [Community@tfwrail.wales](mailto:Community@tfwrail.wales). For more guidance *Visit [trc.cymru/face-coverings](http://trc.cymru/face-coverings)*.

3. Contactless payments.

- *Visit <https://tfwrail.wales/app>* for availability of contactless payments, self-service ticket machines and e-tickets on website, app and mobile devices.
- Please buy tickets before boarding as on-line staff will prioritise other important safety and service responsibilities.

4. Our staff are following NHS advice on hygiene and cleaning. What we're doing to keep you safe:

- Increased train and station cleaning. Use of enhanced cleaning products.
- Hand sanitizer in dispensers placed about the station for the use of customers and staff.
- Opportunities for hand washing/cleaning are maximised with motion-sensor sanitizer dispensers on many of our station platforms and concourses and on-board trains.
- Maintenance of hand washing facilities in toilets.
- Regrettably, all on-train catering is suspended until further notice.

## **South West Wales Connected Community Rail Partnership**

South West Wales Connected (SWW Connected) has been established by Transport for Wales (TfW) and is hosted by 4thRegion, a membership alliance working to bring about change across the region. The new community rail partnership was launched on 20<sup>th</sup> August.

The launch's press release noted that 'the overall aim of SWW Connected is to connect local communities with their railway, delivering social and economic benefit and increasing rail use within the region. Among other things it will promote rail as a sustainable, accessible and healthy means of travel, encourage rail use by locals and tourists, and help local communities and businesses engage with the rail network'.

Further aims include to:

- Provide a voice for the local community and increase community involvement in the railway.
- Promote rail as a sustainable, accessible and healthy means of travel through good integration with other forms of transport so that rail services meet the needs of local people, businesses and visitors while providing value for money for passengers and taxpayers, as well as benefiting the environment.
- Bring together a diverse and inclusive range of communities as confident rail and public transport users.
- Support the social, economic and tourism potential of rail travel through attractive station facilities and visitor attractions and social enterprise development.

New Community Rail Partnership Officer Jennifer Barfoot, who will be leading the initiative, has been delivering regional initiatives for the past nine years, including My Train Wales, an initiative to educate school pupils about rail safety.

South West Wales Connected will work collaboratively with Transport for Wales and other local partners to identify and develop opportunities to help individuals, groups and communities make the most of the advantages the rail network can deliver. Transport for Wales Rail Services also works with five other community rail partnerships around its network.

For more information *Visit:* <http://www.southwestwales.co/>

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**The Forum's work is supported by:**

**Individual Members (£5 p.a.), Family Members (£8 p.a.) & Corporate Members (£12 p.a.)**  
**(Corporate members include town and community councils, transport operators, and groups, organisations and associations with a transport interest)**

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