



North Pembrokehire Transport Forum Fforwm Trafnidiaeth Gogledd Penfro

February News Briefing, 2022

Senedd Climate Change Committee

Public Transport Post–Covid Inquiry. The Committee wants to understand the views of new and returning bus and rail passengers to help inform its inquiry. To do this the Committee will run a series of focus group sessions with a diverse range of people. Those who wish to register an interest in taking part in a focus group should complete this survey: <https://bit.ly/3I9ADFV>. The survey will close on Wednesday 16 March 2022.

Senedd Cross Party Group on Public Transport

Terms of Reference. The Group will act as a forum to discuss transport issues that impact the people of Wales and explore sustainable solutions whilst taking into account the complex nature of public transport provision. Through forums such as open meetings, briefings and media work, the group will highlight the need for access to reliable and affordable public transport, linking people with the jobs, services and support networks they rely on. The Group will aim to influence policy decisions of the Welsh Government and other public agencies by providing a platform for a wide variety of stakeholders to present their views on how to improve public transport across Wales. For more information *visit* <https://business.senedd.wales/mgIssueHistoryHome.aspx?IIId=38287>.

Transport User Voice – Wales

Demand Responsive Transport

Transport Focus Wales has been working with Transport for Wales to measure the experience of Demand Responsive Transport (DRT). This follows a number of pilot schemes under the fflecsi brand in Wales in 2020. We looked at two schemes in England for comparison. Work is currently underway to review an expanded service that launched in Newport in 2021.

The research suggests a valuable role for DRT as a part of the overall transport mix. Interim findings include:

- Once the flexible concept is understood, it is seen as an attractive option both by previous bus users and by some who might be open to using it instead of a car.
- Promotion and education are essential if people are to fully appreciate the concept, the ride booking system and that it is 'for everybody'.
- Demand Responsive Transport is well-suited to serve the rural communities covered in the fflecsi pilot where bus services are reduced.
- For many, using an app to book a ride is appealing, making the service innovative and modern. Many of those who were initially uncomfortable with using the technology have adapted to it although some resistance remains. Some prefer to use the call centre especially if they have difficulties with the system.

Rail-ferry Connections

We are aware of some communications issues for passengers making rail connections with ferry services in west Wales, particularly during weather disruption. We are pressing for more collaboration between rail and ferry operators to ensure passengers have the information they need to plan their journeys properly. We will be talking to rail operators and ferry operators over the coming weeks to ensure there are improvements in this

The Forum's work is supported by:

Individual Members (£5 p.a.), Family Members (£8 p.a.) & Corporate Members (£12 p.a.)
(Corporate members include town and community councils, transport operators, and groups, organisations and associations with a transport interest)

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